

Name: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Order Number: \_\_\_\_\_

E-mail address: \_\_\_\_\_

Returns must be postmarked within 6 weeks of the payment date of this order. You are responsible for the shipping fees for this return. Please obtain a tracking number from the Post Office, as we cannot offer reimbursement for returns not received.

Description	Type	Quantity returned	Condition Code*	Return Code**	Additional Notes	Checked in (office use only)

**\*CONDITION: P:** packaging has not been opened, nor have tags been removed. Items are in the exact same condition that they were sent to me in.

**O:** Packaging has been opened, tags have been removed, or items have been tried on and are no longer in the same condition that they were sent to me in. **(Please read below for your options)**

**\*\*RETURN CODES:**    **F:** fit                      **C:** color                      **M:** changed mind

**For the safety and hygiene of our customers and employees, INTIMATE WEAR, such as panties, leggings, hosiery and tights (items with a crotch or gusset) are NOT RETURNABLE UNLESS their tags/packaging remains intact and uncompromised. Intimate items returned in any condition other than that in which it was sent to you in will be disposed of, and no credit will be issued.**

**For returns of more than 5 items per month, a 15% re-stocking fee may deducted from your credit/refund. All sales are final on clearance items.**

**Items eligible for refund:**

- All items that qualify for the "P" designation under "CONDITION" above and returned within 6 weeks of the payment date.
- All Dream Stockings that have not been worn or washed and are returned within 6 weeks of payment date.

**Items eligible for store credit:**

- All items that qualify for the "P" designation under "CONDITION" above and returned within 6 weeks of the payment date.
- All **non-intimate** items that are designated as "O" under "CONDITION" above that have not been worn or washed and are returned within 6 weeks of the payment date

I am eligible for and would prefer a refund credited back to the original method of payment.

I am eligible for and would prefer store credit that I may use toward a new online order at any time (there is no expiration date).

In order to speed up the returns process for our customers, we've stopped issuing straight exchanges on returns. If you wish to exchange an item for something different, you may opt for store credit that you may use toward a new online order.

Once we've received your return package and the contents have been checked in, it may take up to four weeks for your return to be processed. This form must be signed for your return to be processed.

**Please sign here to indicate that you have read, understand and accept our terms.**

**X** \_\_\_\_\_ **Date** \_\_\_\_\_

For Office Use only		
RBM	_____	_____
REXC	_____	EML _____ EXC _____
INT	_____	DT _____